

General Terms

SHIPPING POLICY

Orders of in-stock items are generally processed and shipped within 2-3 business days. Once your order has shipped, a confirmation e-mail will be sent to you. We ship anywhere within the lower 48 states of the United States and all packages are sent via ground service, unless otherwise directed by the customer. For international, expedited, or orders to be shipped to Alaska, Hawaii, or Puerto Rico; please contact us at customercare@three-eyedfly.com, as shipping rates vary based on shipping speed and delivery location. Shipments are generally sent without requiring a delivery signature. Three-eyed Fly LLC is not responsible for packages left at the address of delivery. To better ensure the safety of your package, please consider shipping to a business address or customize your delivery by submitting special delivery instructions in the Delivery Manager found at www.fedex.com. My Art Gallery is unable to ship to PO boxes. Undeliverable shipments and refused deliveries will be charged the original shipping fee plus a 10% service fee.

RETURN & EXCHANGE POLICY

We truly hope that you and your child enjoy the My Art Gallery®, as great care has gone into the design and production of this product. We encourage you to assess your purchase for accuracy and/or defects upon receipt. Please make every effort to alert us of damage or missing items within 48 hours of receiving your package. In the event of damage, missing items, or the receipt of something other than your order, Three-eyed Fly LLC will provide you with exchange instructions and assume the cost of providing you with a replacement. If you are dissatisfied with your purchase for any reason, you must alert us within 14 days of delivery of your order. In order to facilitate a return, the item must be in its original condition and packaging. Refunds will be completed (excluding original and return shipping charges) in the same form as the original payment type once the returned item is received. Cancellation of an order will be accepted, provided the order has not yet shipped.

To arrange an order cancellation, return, exchange or to report of damage, or an error, please contact customercare@three-eyedfly.com

PRODUCT POLICY

Product pricing, sales tax, and shipping/handling are subject to change without notice. Currently, shipments sent to customers within the state of OH are subject to applicable sales taxes. Customers outside of Ohio are responsible for remitting any applicable taxes within their own state, if required.

We have made every effort to display product colors and images as accurately as possible. We cannot guarantee how these images may appear on your monitor.

We reserve the right to limit or prohibit orders at our discretion.

THIRD-PARTY LINKS POLICY

This website may contain links that are not owned, operated, or controlled by Three-eyed Fly LLC and their affiliates. We claim no responsibility for the material or information located on another site, nor do we claim responsibility for the results or actions that occur while accessing another site. You assume total responsibility and risk of access to third-party sites.

TRADEMARK, COPYRIGHT, AND INTELLECTUAL PROPERTY POLICY

Certain trademarks, trade names, logos, and product designs displayed on this website are the registered property of Three-eyed Fly LLC. Use of these trademarks, trade names, logos, and product designs without written permission or contractual agreement is a direct violation of our property rights.

USER SUBMISSION POLICY

We reserve the right to use, edit, publish, or distribute any idea, suggestion, proposal, written text, or photograph that you submit to us via online commentary, e-mail, or postal mail. We are and shall be under no obligation to maintain confidence, respond to, or pay compensation for any submitted idea, suggestion, proposal, written text, or photograph.

You are prohibited from posting any unlawful, threatening, defamatory, profane, or pornographic material that could be considered a criminal offense, civil liability, or otherwise unlawful. We reserve the right to take any action necessary to prevent such violation, including the immediate removal of related materials. We are committed to cooperate with any law enforcement authorities or court order requesting us to disclose the identity of any person posting such materials.

GENERAL TERMS AND CONDITIONS

Three-eyed Fly LLC reserves the right to alter the content of its terms and policies at any time by updating this posting. It is your responsibility to review this policy from time to time for updates and changes.

The use of the www.itsmyartgallery.com and www.three-eyedfly.com websites are at your own risk. Three-eyed Fly LLC assumes no liability for damage that may occur to your computer, telecommunication device, or other property caused by the access or use of this website and its third-party links.

Please submit questions, requests, or concerns regarding our policies to:

Three-eyed Fly LLC, PO Box 20124, Columbus, OH, 43220 or customercare@three-eyedfly.com